

Chargeback Credit Memo Request Form

Date: 7/8/2020 Chargeback Case #: CB1903701

Credit Memo Amount: \$2,068.57

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084385076VCBSINV Cust. PO #: _____

Check #: 114687208 Invoice #: _____

AR Ref #: 87862

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: PO On-Time Accuracy, POs: 30, Issues total: 228

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Batch was released 11/18/19 and scheduled for shipping on 11/22/19. Due to carrier failures to pick up as scheduled, the pick-up dates ranged from 11/22 thru 11/27. This may be what affected the PO On time accuracy.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____