

Chargeback Credit Memo Request Form

Date: 6/16/2020 Chargeback Case #: CB1903698

Credit Memo Amount: \$625.46

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4879472 4883119 4883204 4883209 4932186 Cust. PO #: 4862405 4710286

Check #: 1849251 Invoice #: 4879472 4883119 4883204 4883209

AR Ref #: 12158034

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: MACY'S DENIED OUR DISPUTE:
Your request for payment has been denied. The shipment that included the invoice above contained a carton discrepancy found during inbound processing. In this case, carton shortages were charged back because your company loaded and counted the cartons. Additional research, including a review of the sales history and inventory results, support these shortages.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____