

Chargeback Credit Memo Request Form

Date: 4/22/2020 Chargeback Case #: CB1903686

Credit Memo Amount: \$157.30

Customer ID: NEBRAFUL Customer Name: Nebraska Furniture Mart (BEDDING)

Chargeback Ref #: 4921920 Cust. PO #: 1795625

Check #: 8330504 Invoice #: 4921920

AR Ref #: 12157341

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by customer, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____