

Chargeback Credit Memo Request Form

Date: 4/16/2020 Chargeback Case #: CB1903685

Credit Memo Amount: \$115.90

Customer ID: NEBRAFUR Customer Name: Nebraska Furniture Mart (BEDDING)

Chargeback Ref #: 4938261 4938262 Cust. PO #: 2251362 2238542

Check #: 8331988 Invoice #: 4938261 4938262

AR Ref #: 12157844

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Short

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by customer, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. They refuse to pay us back. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____