

# Chargeback Credit Memo Request Form

Date: 1/7/2020 Chargeback Case #: CB1903683

Credit Memo Amount: \$39.71

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5990214561\_1 Cust. PO #: 5990214561\_1

Check #: 62535 Invoice #: \_\_\_\_\_

AR Ref #: 87972

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Freight

Detailed Description: RTV

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: 3rd-UPS

Note: VALID - UPS claim/ No scan.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_