

# Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903682

Credit Memo Amount: \$393.82

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5986585336\_1 Cust. PO #: 5986585336\_1

Check #: 62535 Invoice #: \_\_\_\_\_

AR Ref #: 87972

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Customer Return

Detailed Description: RTV

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Woodland

Note: VALID - customer refused delivery, UPS returned to WDC.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_