

Chargeback Credit Memo Request Form

Date: 1/13/2020 Chargeback Case #: CB1903678

Credit Memo Amount: \$260.80

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 10189295 Cust. PO #: 12656508

Check #: 62535 Invoice #: _____

AR Ref #: 12157788

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-UPC

Detailed Description: Missing/Incorrect UPC barcode on polybag/ship ready carton for Ecomm Merchandise

Investigator: Alex Moreno, Mike Wilson, Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated on Missing/Incorrect UPC barcode on polybag/ship ready carton for Ecomm Merchandise based on photographic evidence provided by customer. Corrective action has been taken to prevent further occurrences going forward.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____