

Chargeback Credit Memo Request Form

Date: 1/9/2020 Chargeback Case #: CB1903676

Credit Memo Amount: \$183.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 10154407 Cust. PO #: 12404252

Check #: 62535 Invoice #: _____

AR Ref #: 12157869

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling

Investigator: Gu Lina,Susan Zhao

Responsible Party: Overseas Factory

Note: valid - reclaim with factory claim #CKLP-200002

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____