

Chargeback Credit Memo Request Form

Date: 2/21/2020 Chargeback Case #: CB1903675

Credit Memo Amount: \$465.05

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 10127851/10178766 Cust. PO #: 12390437/12577970

Check #: 62535 Invoice #: _____

AR Ref #: 12157790

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SKU shipped less than order quantity.

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: passed 60 days dispute window, last day to dispute is 1/17/2020 and SV2 did not complete until 2/21/20

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____