

Chargeback Credit Memo Request Form

Date: 4/16/2020 Chargeback Case #: CB1903674

Credit Memo Amount: \$579.05

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30511294SC 30539538SC-30561358SC- Cust. PO #: 46817FVB 1PA4BNZK 6W4NK64T

Check #: 114237079 Invoice #: _____

AR Ref #: 87697

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage Claim

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Amazon paid us back \$243.30 denied the rest. Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____