

# Chargeback Credit Memo Request Form

Date: 5/28/2020 Chargeback Case #: CB1903672

Credit Memo Amount: \$581.96

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30407137SC 30784053SC 30515614SC- Cust. PO #: 8NSN1F5Z 61CU7QAS 46817FVB

Check #: 114237079 Invoice #: \_\_\_\_\_

AR Ref #: 87695 87697

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_