

Chargeback Credit Memo Request Form

Date: 4/16/2020 Chargeback Case #: CB1903671

Credit Memo Amount: \$2,238.59

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30701417SC 30714823SC 30756374SC 30756376SC 307934 Cust. PO #: 46817FVB 3W6HCSBE 3LWEWPWW 84GT21TL 2R429QTV 8UM9M

Check #: 114237079 Invoice #: _____

AR Ref #: 87695

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$1090.02 denied the rest. Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____