

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1903669

Credit Memo Amount: \$330.00

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1191206151 Cust. PO #: 0045857703

Check #: 560290 Invoice #: _____

AR Ref #: 12157760

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Freight

Detailed Description: CARRIER WAS HELD OVER MORE THAN THE 2 HOURS LIMIT

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: passed 60 days dispute window, deducted in Dec and 2/23/2020 is last day to dispute. SV3 did not complete until 3/17/2020

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____