

# Chargeback Credit Memo Request Form

Date: 2/6/2020 Chargeback Case #: CB1903651

Credit Memo Amount: \$40.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 10091768 Cust. PO #: 12390439

Check #: 58659 Invoice #: \_\_\_\_\_

AR Ref #: 12157403

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Freight

Detailed Description: detention

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid - Appointment time 1:00 pm  
Actual Driver Arrival time 12:27 pm  
Driver departure time 3:30 pm  
allotted load time exceeded

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_