

Chargeback Credit Memo Request Form

Date: 12/27/2019 Chargeback Case #: CB1903650

Credit Memo Amount: \$203.05

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4631082412 4631082413 5180281612 Cust. PO #: 46310824 51802816
5180281613

Check #: 1829521 Invoice #: 30459822 30573409

AR Ref #: 85665

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - Bloomingdales/Macy's standard full credit for return per sales team agreement.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____