

Chargeback Credit Memo Request Form

Date: 12/27/2019 Chargeback Case #: CB1903649

Credit Memo Amount: \$42.34

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4624533012 5194023912 6496761612 6597709712 Cust. PO #: 30445088 30574440 30832430 30895218 30990850

Check #: 184108 Invoice #: 46245330 51940239 64967616 65977097 71034336

AR Ref #: 87164

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____