

Chargeback Credit Memo Request Form

Date: 1/3/2020 Chargeback Case #: CB1903646

Credit Memo Amount: \$22.00

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5966130094_5 Cust. PO #: 5966130094_5

Check #: 58659 Invoice #: _____

AR Ref #: 87719

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: CUSTOMER DIRECT RETURN TO VENDOR

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: 3rd-UPS

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____