

Chargeback Credit Memo Request Form

Date: 1/8/2020 Chargeback Case #: CB1903638

Credit Memo Amount: \$611.00

Customer ID: NIZAMI Customer Name: G. S. Nizami

Chargeback Ref #: NZ-190427 Cust. PO #: NZ-190427

Check #: ach102419 Invoice #: _____

AR Ref #: 12154529

Chargeback Reason: Damaged merchandise

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: 26 sets damaged

Investigator: Joney Peng,Shadow Zhou

Responsible Party: China Production

Note: valid per PM: For PO#NZ-190427, there are 26sets damaged after client got the goods because there is a hole on the container.
But factory insist they did checked the container before load the containers so we have accepted the chargeback.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____