

Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903637

Credit Memo Amount: \$67.27

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 7598648112 8605220712 Cust. PO #: 75986481 86052207

Check #: 1846408 Invoice #: 31034942 31196160

AR Ref #: 87855

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____