

# Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1903636

Credit Memo Amount: \$1,333.35

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4912146712 4912146713 4912146714 Cust. PO #: 49121467 63068356  
6306835612

Check #: 1846408 Invoice #: 30511427 30767644

AR Ref #: 87855

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_