

Chargeback Credit Memo Request Form

Date: 5/26/2020 Chargeback Case #: CB1903630

Credit Memo Amount: \$201.15

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4897229 4913884 Cust. PO #: 5397048

Check #: 1846408 Invoice #: 4897229 4913884

AR Ref #: 12157625

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close - deducted from Dec 2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____