

Chargeback Credit Memo Request Form

Date: 4/17/2020 Chargeback Case #: CB1903629

Credit Memo Amount: \$100.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4931952 Cust. PO #: _____

Check #: 1846408 Invoice #: 4931952

AR Ref #: 12157611

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____