

Chargeback Credit Memo Request Form

Date: 5/28/2020 Chargeback Case #: CB1903626

Credit Memo Amount: \$405.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4878531 Cust. PO #: 5732162

Check #: 1843015 Invoice #: _____

AR Ref #: 12157309

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: POD W STREET ADDRESS REQUIRED

Investigator: Jeanne Zeng, Yao Jichun

Responsible Party: China Production

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____