

Chargeback Credit Memo Request Form

Date: 2/20/2020 Chargeback Case #: CB1903624

Credit Memo Amount: \$953.25

Customer ID: GARDENRART Customer Name: GARDEN RIDGE DI (ART)

Chargeback Ref #: AI-55178 AI-55176 Cust. PO #: 1739682 1739679

Check #: ACH122019 Invoice #: _____

AR Ref #: 12157655

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ART Division Name: Art(65)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: This purchase order had an open balance at 100 days. At Home will not accept late shipment of any purchase order or balance of a purchase order that is more than 100 days late. Penalty is a \$250 Administration Fee and 100% of net cost of SKUs not received at 100 days.

Investigator: Jane Li

Responsible Party: Overseas Factory

Note: VALID LATE SHIP - per Jane Li this is reclaimed with factory

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____