

Chargeback Credit Memo Request Form

Date: 12/23/2019 Chargeback Case #: CB1903618

Credit Memo Amount: \$19.50

Customer ID: VONMAUR Customer Name: Von Maur, Inc.

Chargeback Ref #: 1513550 Cust. PO #: _____

Check #: 2650639 Invoice #: _____

AR Ref #: 12157472

Chargeback Reason: Damaged merchandise

Division Code: APL Division Name: Apparel(20)

Violation Description: Shipment Quality Issue

Detailed Description: e0319103 sku# 7175696 qty 1
flaw- shoulder seam not sewn closed 086569274236

Investigator: Alexa Wang

Responsible Party: China Production

Note: valid quality issue, validated by Alexa

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____