

# Chargeback Credit Memo Request Form

Date: 4/16/2020 Chargeback Case #: CB1903612

Credit Memo Amount: \$885.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084359680VCBSINV Cust. PO #: \_\_\_\_\_

Check #: 114237079 Invoice #: \_\_\_\_\_

AR Ref #: 87693

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Labeling

Detailed Description: No carton/package content label, POs: 12, Issues total: 177

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Per Ping's investigation, some of these labels were damaged during transit and Amazon will not paid us back. Some of these labels were scuffed so it does not scan, since we have no way to get reversal we will have to validate these label chargeback.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_