

Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903605

Credit Memo Amount: \$40.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3559360-COMP 3568579-COMP Cust. PO #: 17081617 17196129

Check #: 2202046 Invoice #: _____

AR Ref #: 12157114

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship Date Greater Than ATS Date

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - The ASN was not sent the same day as shipment.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____