

Chargeback Credit Memo Request Form

Date: 2/19/2020 Chargeback Case #: CB1903603

Credit Memo Amount: \$66.05

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4905359-1QVAR 4905929-1QVAR Cust. PO #: 16218591 16331813 16331743

Check #: 2202046 Invoice #: _____

AR Ref #: 12157108

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: JCP partially paid \$50

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____