

Chargeback Credit Memo Request Form

Date: 2/12/2020 Chargeback Case #: CB1903602

Credit Memo Amount: \$63.18

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4843229-1QVAR Cust. PO #: 15792695

Check #: 2202046 Invoice #: _____

AR Ref #: 12157106

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____