

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1903601

Credit Memo Amount: \$12,820.83

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3561274-COMP 3570516-COMP Cust. PO #: 16684081 16684085 16684088 16684089
3561275-COMP 3570517-COM 16684095 1668

Check #: 2202046 Invoice #: _____

AR Ref #: 12157104 12157118

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late ship

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid - escalated to Ron for corrective action -
Per Maronda:

PO's 1668---- shipped 10/28/2019 after the cancel after date/In DC date 10/22/2019. The shipment was not ready for pick up on the scheduled date.

PO's 1644---- shipped 10/25/2019 after the cancel after date/In DC date 10/8/2019. SV3 did not have the shipment ready for pick up on the scheduled date.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____