

Chargeback Credit Memo Request Form

Date: 12/27/2019 Chargeback Case #: CB1903600

Credit Memo Amount: \$10.00

Customer ID: JCPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 3568255-COMP Cust. PO #: 6722664R

Check #: 2202046 Invoice #: _____

AR Ref #: 12157092

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing/Invalid ASN

Investigator: Wee Ong

Responsible Party: EDI

Note: LESS THAN \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____