

Chargeback Credit Memo Request Form

Date: 12/19/2019 Chargeback Case #: CB1903597

Credit Memo Amount: \$2,385.00

Customer ID: JPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 3559361-COMP Cust. PO #: 6714299C

Check #: 2202046 Invoice #: _____

AR Ref #: 12157096

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Labeling

Detailed Description: Barcode Label Compliance

Investigator: _____

Responsible Party: Overseas Factory

Note: VALID- according to Richard Ye, this is due to poor print quality, the barcode format is correct. This chargeback need to go to factory.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____