

Chargeback Credit Memo Request Form

Date: 4/15/2020 Chargeback Case #: CB1903596

Credit Memo Amount: \$8,653.26

Customer ID: JCPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 4863436-1QVAR Cust. PO #: 6723779C

Check #: 2202046 Invoice #: _____

AR Ref #: 12157098

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Linda Di

Responsible Party: US Production

Note: JCP partially paid \$8653.26 then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____