

Chargeback Credit Memo Request Form

Date: 3/11/2020 Chargeback Case #: CB1903592

Credit Memo Amount: \$40.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3558485-COMP 3567837-COMP Cust. PO #: 06166359K 06188106K

Check #: 2202046 Invoice #: _____

AR Ref #: 12157084

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship Date Greater Than ATS Date

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid - PO 06166359K shipped after the 11/13/2019 after the 11/12/2019 Cancel after date/In DC date.
PO 06188106K shipped 11/19/2020 on the cancel after date/In DC date.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____