

Chargeback Credit Memo Request Form

Date: 12/20/2019 Chargeback Case #: CB1903591

Credit Memo Amount: \$35.72

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4896653-1QVAR 4927311-1QVAR Cust. PO #: 7071830C 6116917K

Check #: 2202046 Invoice #: _____

AR Ref #: 12157082

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____