

Chargeback Credit Memo Request Form

Date: 2/13/2020 Chargeback Case #: CB1903590

Credit Memo Amount: \$79.23

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4889100-1QVAR 4889263-1QVAR Cust. PO #: 7088164R 7056757C

Check #: 2202046 Invoice #: _____

AR Ref #: 12157078

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____