

Chargeback Credit Memo Request Form

Date: 2/12/2020 Chargeback Case #: CB1903589

Credit Memo Amount: \$245.32

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3559015-COMP 3568265-COMP Cust. PO #: 7073398C 6118384K

Check #: 2202046 Invoice #: _____

AR Ref #: 12157076

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: 1-7 Days Late

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid - PO 6118384K Shipped 10/28/2019 after the 10/22/2019 cancel/In DC date.
PO 7073398C Shipped 10/7/2019 after the 10/1/2019 cancel/In DC date

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____