

Chargeback Credit Memo Request Form

Date: 12/19/2019 Chargeback Case #: CB1903588

Credit Memo Amount: \$178.67

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS192262954-CS193849299 Cust. PO #: see attached

Check #: 2416207 Invoice #: _____

AR Ref #: 87131

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: lost in transit

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: 3rd-FEDEX

Note: VALID - CS confirmed with warehouse that the shipment was loaded onto the trailer, however, FedEx show no tracking status

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____