

# Chargeback Credit Memo Request Form

Date: 12/19/2019 Chargeback Case #: CB1903586

Credit Memo Amount: \$497.28

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 2351699815 2351699816 5288241112 Cust. PO #: 23516998 23516998 52882411

Check #: 1843015 Invoice #: 29958002 29958002 30594183

AR Ref #: 87530

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: UPS

Investigator: Dung (David) Pham, Ping Gao

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_