

Chargeback Credit Memo Request Form

Date: 5/26/2020 Chargeback Case #: CB1903585

Credit Memo Amount: \$1,337.41

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29715716 29772449 29821622 Cust. PO #: 7TAFPD7R 1CALZ67Z 5X8XL6MZ
29964451 30037244 30037 1FN4I6CD 126NNYQA 6PRNK

Check #: _____ Invoice #: _____

AR Ref #: 94233

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: short ship

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close since this is over 120 days and we have disputed a 2 times already.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____