

# Chargeback Credit Memo Request Form

Date: 4/16/2020 Chargeback Case #: CB1903583

Credit Memo Amount: \$1,465.46

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29465640 29558348 29713861 Cust. PO #: 1JCDAFS 4PQ642NE 7TAFPD7R  
29714359 29786525 29786 68E784QW 1CALZ67Z 7WZ2G

Check #: \_\_\_\_\_ Invoice #: \_\_\_\_\_

AR Ref #: 94233

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Disputed twice, Amazon only paid us back \$83.78. These are shortages claim shipped UPS ground on various dates. We have submitted all BOL and Packing list to Amazon, no other evidence to re-challenge since they are Nov 2019 shipment and we have tried several times.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_