

Chargeback Credit Memo Request Form

Date: 3/23/2020 Chargeback Case #: CB1903581

Credit Memo Amount: \$9,361.74

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services (Domestic)

Chargeback Ref #: 1084335609VCBSINV
1084336040VCBSINV 1084336524VCBS Cust. PO #: _____

Check #: 114106462 Invoice #: _____

AR Ref #: 87453

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: PO On-Time Accuracy, POs: 16, Issues total: 1000 -9172.35
PO On-Time Accuracy, POs: 10, Issues total: 1000 -5259.91
PO On-Time Accuracy, POs: 8, Issues total: 1000 -4668.98
PO On-Time Accuracy, POs: 11, Issues total: 1000 -4002.04
PO On-Time Accuracy, POs: 10, Issues total: 1000 -3229.99
PO On-Time Accuracy, POs: 11, Issues total: 521 -1751.95

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: dispute denied by Amazon - they were valid late ship as there were issues with inventory and order processing resulting in cancels and late shipments during holiday peak season.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____