

Chargeback Credit Memo Request Form

Date: 12/18/2019 Chargeback Case #: CB1903578

Credit Memo Amount: \$137.35

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS190398019/CS191041131/CS191509066 Cust. PO #: CS190398019/CS191041131/CS191509066

Check #: 2419627 Invoice #: _____

AR Ref #: 87390

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Dung (David) Pham, Ping Gao

Responsible Party: E-COM

Note: VALID - Customer claim missing screw, CS approves the credit as it was not cost effective to recover.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____