

Chargeback Credit Memo Request Form

Date: 12/19/2019 Chargeback Case #: CB1903577

Credit Memo Amount: \$15.00

Customer ID: BLK01 Customer Name: Belk - Drop Ship

Chargeback Ref #: CSDf20196017 Cust. PO #: 54434043

Check #: 1009737 Invoice #: _____

AR Ref #: 87201

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Misc

Detailed Description: out of stock

Investigator: Dung (David) Pham,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - PO received on 11/28/19, CS cancelled the PO on 12/05/2019, 5 business day later. This Po was not cancelled/shipped in a timely manner.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____