

# Chargeback Credit Memo Request Form

Date: 4/16/2020 Chargeback Case #: CB1903570

Credit Memo Amount: \$279.89

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: 9212104FC 9213877FC 9215564FC Cust. PO #: EL3G9UN EL8A3UX EL8K7EY

Check #: 639791 Invoice #: 9212104FC 9213877FC 9215564FC

AR Ref #: 12157233

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORT

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by customer, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_