

Chargeback Credit Memo Request Form

Date: 12/19/2019 Chargeback Case #: CB1903568

Credit Memo Amount: \$203.51

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 2351699815 2351699816 5288241112 Cust. PO #: 23516998 23516998 52882411

Check #: 1843015 Invoice #: 29958002 29958002 30594183

AR Ref #: 87530

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham, Ping Gao, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____