

Chargeback Credit Memo Request Form

Date: 3/26/2020 Chargeback Case #: CB1903564

Credit Memo Amount: \$136.48

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4913342 Cust. PO #: 4862438

Check #: 1843015 Invoice #: 4913342

AR Ref #: 12157315

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____