

Chargeback Credit Memo Request Form

Date: 6/4/2020 Chargeback Case #: CB1903563

Credit Memo Amount: \$681.35

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4896694 4896747 Cust. PO #: 5397114 5397114

Check #: 1843015 Invoice #: 4896694 4896747

AR Ref #: 12157299

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Disputed via Inquiry #1875438 but we did not receive any payback/response from customer. Request credit to close, this is an old chargeback

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____