

Chargeback Credit Memo Request Form

Date: 1/8/2020 Chargeback Case #: CB1903560

Credit Memo Amount: \$2,623.67

Customer ID: AMAZONDS Customer Name: Amazon.com Drop Ship

Chargeback Ref #: DWbkprdfj D7xjJLwnX DWs3xlhwZ D4JcGs1SX DHK9I7Ych Cust. PO #: DWbkprdfj D7xjJLwnX DWs3xlhwZ D4JcGs1SX DHK9I7Ych

Check #: _____ Invoice #: 30471615 30471663 30564963 30647380 30647381 30662

AR Ref #: 30487150

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Compliance-Misc

Detailed Description: CANCELLED

Investigator: Ping Gao, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid for credit due to Amazon will not accept our attempts to dispute or collect payment against invoice for late shipped orders, Amazon cancelled in their system. These are all LTL shipments, shipped 7 - 12 days after initial order date. Amazon cancelled after 7 days in their vendor portal, however, cancel notification to the warehouse or JLA from Amazon was not sent for EDI orders. Warehouse still shipped. Kwo clarified the LTL route/pickup process for warehouse to notify him & Amazon LTL carriers.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____