

Chargeback Credit Memo Request Form

Date: 2/5/2020 Chargeback Case #: CB1903555

Credit Memo Amount: \$1,684.52

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: LS48058018 Cust. PO #: EL4H2MH EL7C4UJ EL4C7TF EL3G7WJ
EL3V6DH

Check #: 639179 Invoice #: _____

AR Ref #: 12156834

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: Late Ship Violations

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Charge Back Validated. Orders were shipped late due to routing error made by former employee. Incorrect routing resulted in one week pick-up delay.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____